
OVERSEAS TRAVEL

Please make an appointment with a practice nurse at least four weeks before travelling, so that the full course of immunisations can be given.

NON NHS SERVICES

Some services, such as private sick notes, insurance claim forms and medical examinations are not covered by the NHS and consequently a fee will be charged.

PATIENT'S RIGHTS AND RESPONSIBILITIES

Please read the guidelines concerning these available at reception or ask for a copy at reception. These also deal with issues of data protection & confidentiality.

COMPLAINTS

You can fill out a complaints form at reception or via our website.

OR contact NHS England, PO Box 16738, Redditch, B97 9PT

Tel: 0300 311 22 33

E-mail: England.contactus@nhs.net

Useful Numbers:

Croydon University Hospital	020 8401 3000
Croydon GP Hubs	020 8809 8989
Out of Hours Urgent Care	111
Croydon (emergency dentistry)	020 8401 3443

Leander Family Practice

949 London Road, Thornton Heath, Surrey, CR7 6JE

Tel: 020 3457 8727

Website: www.leanderfamilypractice.co.uk



Surgery Opening Times

Monday to Friday 08.00-18.30

PRACTICE STAFF

Dr. Adnan R. Siddiqui Partner

Dr. Ayesha Sharieff Partner

Dr Faisal Patel Partner

Dr Sophie Maxwell Salaried GP

Dr Reena Sookun Salaried GP

Dr Amina Shahzad Salaried GP

Practice Manager: Sapna Sharma

Reception Manager: Anita Solanki

Practice Nurse: Caron Brown

Practice Nurse: Kay Paul

Assistant Practitioner: Paula Smith

Health Care Assistant: Sally Meliton

How to Make an Appointment

Routine: You may call or visit us anytime to book an appointment in advance, subject to availability. Routine appointments for a doctor can only be booked up to a maximum of one week in advance.

Same Day or Urgent Appointments / Online Services : Please call in the morning for same day or urgent appointments. Please be aware that your call may be held in a queue at peak times.

You may approach our trained receptionists for all other matters or emergencies and they will try to accommodate you in the best way possible.

We currently offer three online services:

Booking appointments

Repeat prescriptions

Access to GP records (currently summary information only)

Ordering Repeat Prescriptions

This can be done in a number of ways:

- At the surgery, by filling out a repeat prescription form and placing in the box at reception or, if we are closed, in our post-box on the wall outside.
- Via email swlicb.prescriptions@nhs.net
- Via the NHS app. For details on how to log on to this service, please speak to us at reception.

We need two working day's notice in order to process your request.

Please note: WE DO NOT PROCESS REPEAT PRESCRIPTION REQUESTS AFTER 5 PM

You may now request your prescription to be sent via EPS to your choice of pharmacist. Ask your local Pharmacist for details

Please note, due to medico-legal reasons we cannot accept prescription requests over the telephone.

OUR PRACTICE CLINICS AND SERVICES

Postnatal Clinic with GP

Our Practice Nurses and healthcare assistant provide advice and checks, by appointment, for the following:

Asthma	Childhood Health	Stop smoking
Blood pressure	Diabetes	Travel Clinic
Cervical smears	Family planning	Phlebotomy (Blood tests)
Flu vaccinations (winter season only)	Shingles Vaccination (depending on age)	COPD reviews

Croydon GP Hub

Address: East Croydon Medical Centre, 59 Addiscombe Road, CR0 6SD

People in Croydon now have access to a wide range of Urgent Care Services, including booked appointments with a GP or Nurse Practitioner available from 8am to 8pm, Seven days a week.

For more information please visit

www.croydonhealthservices.nhs.uk/gp-hubs

How to Find us

